



PROOF OF VACCINATION

Proof of vaccination status will soon be required to access many venues in Victoria.

THERE ARE THREE OPTIONS TO OBTAINING A VACCINATION CERTIFICATE

1.

Your vaccination provider can print the certificate for you.

OR

2.

Call the Australian Immunisation Register on 1800 653 809 and they can post you a copy of your certificate (may take 14 days).

OR

3.

Download a copy to print or to save to your smartphone (see below for details).

DOWNLOADING A CERTIFICATE (REQUIRES MYGOV ACCOUNT)

Setting up a MyGov account:

1. Go to my.gov.au and click Create new account.
2. Read the **terms and conditions** then make your own decision about whether you agree to proceed.
3. Type your **email address** into the field provided, click next. This requires an email address that has not been used for a MyGov account before.
4. Type the **confirmation code** into the field provided, click next. MyGov will send an email with a code to confirm it is correct and accessible.
5. Type your **mobile number** into the field provided, click next. This step is optional and requires a mobile phone to complete. If you want to add a mobile number the process is the same as the email above. Otherwise click skip this step
6. **Create a password.** This should be a unique string of numbers, letters and/or symbols that you keep secret.
7. **Create three security questions.** These are questions only you can answer. Create them from the list provided or make up your own.

This completes your myGov account.

DOWNLOAD YOUR VACCINATION HISTORY

1. Select the Proof of COVID-19 vaccination quick link.
2. Select View history.
3. Select your name, and then either View immunisation history statement (PDF) or View COVID-19 digital certificate (PDF).

ADDING YOUR COVID-19 DIGITAL CERTIFICATE TO THE SERVICE VICTORIA APP

1. Connect through a myGov account
2. Requires a myGov account with Medicare Linked
3. Update the Service Victoria app
4. Open the Service Victoria App and select Add certificate via myGov
5. Log into your myGov Account
6. Scroll down to Quick Links and tap Go to Medicare
7. Select Proof of Vaccination and tap View History
8. Select Share with Check-in App and Choose Service Victoria
9. Read the conditions and choose Accept and share. This will bring up a message 'sending certificate'. If a web page with text saying 'you must have the Service Victoria App installed' appears then scroll halfway down the page and tap the Service Victoria App symbol to continue.
10. Once the digital certificate appears tap add certificate

Your COVID-19 Digital Certificate should now be accessible through the Service Victoria App and will work with the check-in function

CONNECT THROUGH THE MEDICARE EXPRESS PLUS APP

Requires the Express Plus Medicare app.

1. Update the Service Victoria app
2. Open the Express Plus Medicare App
3. Select Proof of Vaccination and tap View History
4. Select Share with App and choose the Service Victoria App by tapping the Share button next to it
5. Read the conditions, choose Accept and share and Tap Add Certificate

Your COVID-19 Digital Certificate should now be accessible through the Service Victoria App and will work with the check-in function

Library staff can help download your vaccination certificate.

Ask at the desk or book a one-on-one session with staff. Contact 5559 4990 or library@warrnambool.vic.gov.au